



Contact us: 0800 389 8667 Mon-Fri 9am-2pm

Email: familyinfo@solihull.gov.uk

Website: www.solihull.gov.uk/familyinfo

Solihull Family Information Service (FIS) provides information and advice to families to help them to access childcare, activities, support services, funded childcare places and free school meals in Solihull.

The Service can also offer advice on how to choose childcare and provide support for parents of children with additional needs and/or disabilities to access information and services.

The FIS has an on-line Family Services Directory that lists all local childcare, activities and support services. The FIS can also provide information and advice directly over the phone or via email.

Signposting to support services

The FIS can help you and your staff to find services for families who need additional support so that they can get help as soon as possible.

Community access

Your facilities and services can be promoted to the local community through the Family Services Directory. Just complete our online form to let us know what activity or support you have on offer for families in Solihull and we will include it free of charge.

How can you help promote the FIS to families?

- Distribute our leaflets - Just let us know how many copies you need.
- Link to our website and Family Services Directory – the address is above
- Put an article about the FIS in your newsletter/correspondence - we can email you an article ready for use
- Ask us to come along to your events to talk to families
- Tell your staff about the service or arrange for a member of our team to come and talk to them directly

